

Upgrading your subscription tier in IDEXX Web PACS

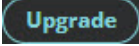
IDEXX Web PACS* offers 3 subscription tiers: Basic, Premium, and Unlimited. If you decide you want to upgrade your subscription tier to better accommodate your study volume and/or get access to additional features (such as full-mouth view for dental images, full-screen enhancements, and additional thumbnail controls), you can now upgrade your subscription tier right in IDEXX Web PACS!

About IDEXX Web PACS subscription tiers

The three subscription tiers have varying features with different price points:

	Basic	Premium	Unlimited
Studies per month	50	150	Unlimited
IDEXX support and onboarding	✓	✓	✓
Offline access with automatic syncing once access is restored	✓	✓	✓
Additional dental features, including full-mouth view, automatic tooth sorting, customizable thumbnails, and the Dental Reference Image Library	✗	✓	✓
Enhanced full-screen and thumbnail behaviors for more efficient study reviews	✗	✓	✓
No overage fees when the studies per month threshold has been reached	✗	✗	✓

How to upgrade your subscription tier[†] in IDEXX Web PACS

1. Click  in the IDEXX Web PACS title bar. The Upgrade Your IDEXX Web PACS Tier screen appears, showing your current subscription tier and the tier(s) available for upgrade.
2. Tap **Select** to choose the desired tier for upgrade.
3. Review the upgraded tier features and price. Then, enter your name and email in the applicable fields, select the check box to confirm that you're authorized to upgrade the subscription for your practice, and then click **Agree & Submit Upgrade**. A confirmation email is sent to the email address that was specified.
4. Click **Close** to exit the upgrade wizard.

[†]You cannot use this feature to lower your subscription tier.